Step 1:

You will receive a pre-registration email (*see example below*). Follow the first link, which will take you to the registration page.

From: Medicare Training Support [mailto:support@pinpointglobal.com]

Sent: Saturday, August 05, 2017 9:16 AM

Subject: 2018 BCBS Medicare Training and Certification

Dear Mike

You have been pre-enrolled into Medicare training and certification. This training is an annual requirement by the Centers for Medicare & Medicaid Services (CMS) to sell and/or service Medicare. To complete your enrollment, please register at the link below using the following credentials:

Registration ID: APM PROPERTY Your NPN Here.

https://bcbs.pinpointglobal.com/Apps Medicare/PreRegistration.aspx

Note: If you completed your AHIP Medicare Basics training, you can transmit the completion results to ABCBS by logging into your AHIP account. But, you must access the ABCBS-branded AHIP site at http://www.ahipmedicaretraining.com/clients/arkbebs (use your existing AHIP username and password, not the Pinpoint ID and password above; these are unrelated) to ensure your results are transmitted (it will take 1-3 days for the completion of AHIP to be captured and display on Pinpoint). After logging into AHIP, you will be prompted to transmit the results to us, ABCBS.

You will still be able to register and continue completing the other Pinpoint modules. If you have general questions, we first ask that you review the training instructions. These were emailed to you, and are posted under agent resources within your training portal. If the instructions do not resolve your issue, you may call ABCBS Agent Marketing Support at 800-844-9065 or send an email to agentmarketing Support at 800-844-9065.

To access the training site as a returning user, log in at https://bcbs.pinpointg.k/al.com/Apps/Medicare/Default.aspx

Thank you

Your access code will be ABCBS2021.

NOTE: you will only use the web address in the email to REGISTER your account. To log in PinPoint to continue training in the future, use the below link.

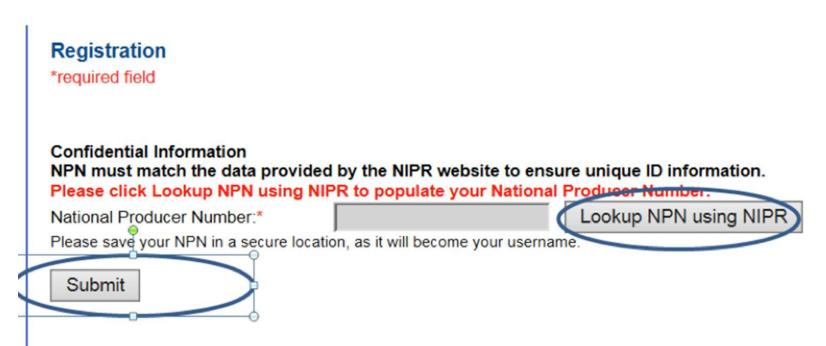
https://arkbluecross.pinpointglobal.com/apps/medicare/default.aspx

Step 2: Enter your Registration ID (it's your NPN) and access code that was provided in the registration email.

New User Registration
You should have received your Registration credentials in a welcome email address. If not, <u>click here</u> to resend the information to your email. Register to Complete BCBS Medicare Certification
Registration ID: Required Access Code:
Continue
Already registered? Click here to login.
Why Certify?
The Centers for Medicare & Medicaid Services (CMS) requires plan sponsors to provide training and testing on Medicare rules, regulations and compliance-related information on the products they intend to sell.
You are required to complete annual Medicare and product certification if you are responsible for marketing, selling or servicing BCBS.

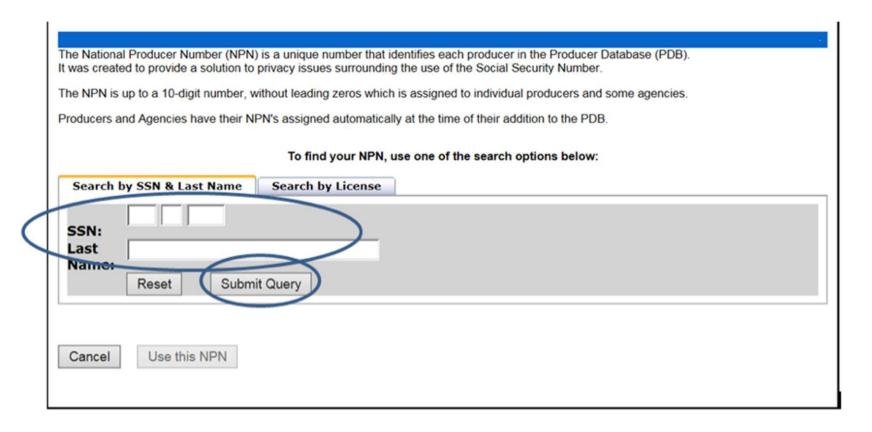
Step 3:

Select the option to look up your NPN using NIPR (this is only way to proceed).



Step 4:

Verify your NPN by using your last name and Social Security number as stored by the NIPR Producer Database (PDB).



Step 5:

Select "Use this NPN" button after it populates with a successful match.

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The National Producer Number (NPN) is a unique number that identifies each producer in the Producer Database (PDB). It was created to provide a solution to privacy issues surrounding the use of the Social Security Number.

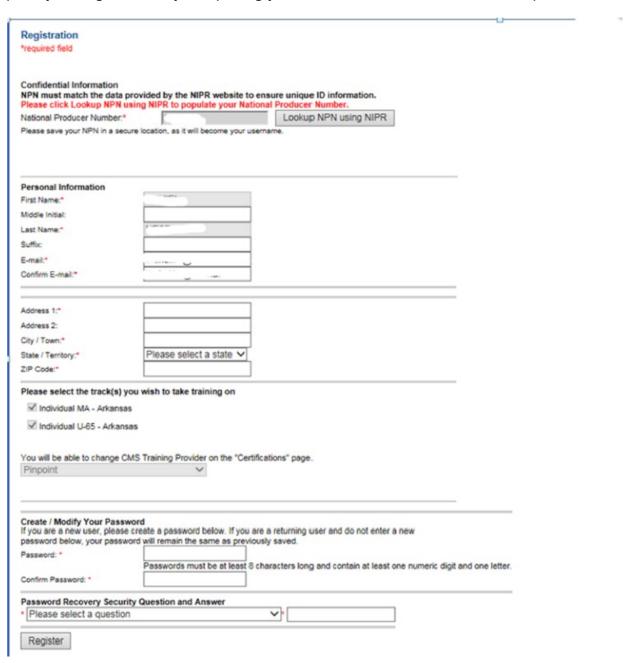
The NPN is up to a 10-digit number, without leading zeros which is assigned to individual producers and some agencies.

Producers and Agencies have their NPN's assigned automatically at the time of their addition to the PDB.

To find your NPN, use one of the search options below:



Step 6: Complete your registration by completing your Personal Information. Once complete, select Register.



After registering, you'll be presented with the confirmation page (*shown below*). Your username will be your NPN and the password will be unique to you based on what you chose earlier.

Registration

Please note your username below. You will need this information for future logins to this site.

In most cases, username is your National Producer Number (NPN). If you do not have a NPN or have not specified one, it will be a system-generated username.

Your username is: '.

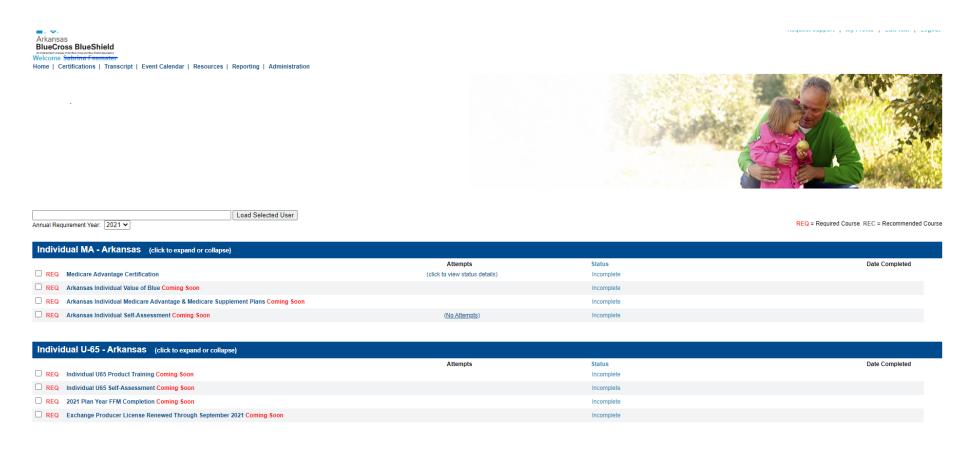
Continue

After selecting "Continue," you'll arrive at your PinPoint dashboard.

Tips!

You can access the courses/modules for your assigned training tracks a few different ways. You will want to access through the Training Tracker or Certification link. The third option, via the Transcript link, is read-only.

After completing any module/course, refresh your browser to see the system update the status of the course you just completed.



Accessing PinPoint

Start by accessing PinPoint

Username will be your NPN. The password will be the one you created when first registering your account.





