

Step 1:

You will receive a pre-registration email (*see example below*). Follow the first link, which will take you to the registration page.

From: Medicare Training Support [<mailto:support@pinpointglobal.com>]
Sent: Saturday, August 05, 2017 9:16 AM
To: [REDACTED]
Subject: 2018 BCBS Medicare Training and Certification

Dear Mike

You have been pre-enrolled into Medicare training and certification. This training is an annual requirement by the Centers for Medicare & Medicaid Services (CMS) to sell and/or service Medicare. To complete your enrollment, please register at the link below using the following credentials:

Registration ID: [\[REDACTED\]](#) Your NPN Here.
Access Code: [\[REDACTED\]](#)

<https://bcbs.pinpointglobal.com/Apps/Medicare/PreRegistration.aspx>

Note: If you completed your AHIP Medicare Basics training, you can transmit the completion results to ABCBS by logging into your AHIP account. But, you must access the ABCBS-branded AHIP site at <http://www.ahipmedicaretraining.com/clients/arkbcbs> (use your existing AHIP username and password, not the Pinpoint ID and password above; these are unrelated) to ensure your results are transmitted (it will take 1-3 days for the completion of AHIP to be captured and display on Pinpoint). After logging into AHIP, you will be prompted to transmit the results to us, ABCBS.

You will still be able to register and continue completing the other Pinpoint modules. If you have general questions, we first ask that you review the training instructions. These were emailed to you, and are posted under agent resources within your training portal. If the instructions do not resolve your issue, you may call ABCBS Agent Marketing Support at 800-844-9065 or send an email to agentmarketingsupport@arkbluecross.com. Thank you!

To access the training site as a returning user, log in at <https://bcbs.pinpointglobal.com/Apps/Medicare/Default.aspx>

Thank you

Your access code will be ABCBS2021.

NOTE: you will only use the web address in the email to REGISTER your account. To log in PinPoint to continue training in the future, use the below link.

<https://arkbluecross.pinpointglobal.com/apps/medicare/default.aspx>

Step 2:

Enter your Registration ID (it's your NPN) and access code that was provided in the registration email.

New User Registration

You should have received your Registration credentials in a welcome email address. If not, [click here](#) to resend the information to your email.

Register to Complete BCBS Medicare Certification

☐ I only have an access code

Registration ID:

 Required

Access Code:

Continue

Already registered? [Click here](#) to login.

Why Certify?

The Centers for Medicare & Medicaid Services (CMS) requires plan sponsors to provide training and testing on Medicare rules, regulations and compliance-related information on the products they intend to sell.

You are required to complete annual Medicare and product certification if you are responsible for marketing, selling or servicing BCBS.

Step 3:

Select the option to look up your NPN using NIPR (this is only way to proceed).

Registration

*required field

Confidential Information

NPN must match the data provided by the NIPR website to ensure unique ID information.

Please click Lookup NPN using NIPR to populate your National Producer Number.

National Producer Number:*

Lookup NPN using NIPR

Please save your NPN in a secure location, as it will become your username.

Submit

Step 4:

Verify your NPN by using your last name and Social Security number as stored by the NIPR Producer Database (PDB).

The National Producer Number (NPN) is a unique number that identifies each producer in the Producer Database (PDB). It was created to provide a solution to privacy issues surrounding the use of the Social Security Number.

The NPN is up to a 10-digit number, without leading zeros which is assigned to individual producers and some agencies. Producers and Agencies have their NPN's assigned automatically at the time of their addition to the PDB.

To find your NPN, use one of the search options below:

Search by SSN & Last Name **Search by License**

SSN:

Last Name:

Step 5:

Select "Use this NPN" button after it populates with a successful match.

and provided by the FBI it needs to ensure unique ID information.

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The NPN is up to a 10-digit number, without leading zeros which is assigned to individual producers and some agencies.

Producers and Agencies have their NPN's assigned automatically at the time of their addition to the PDB.

To find your NPN, use one of the search options below:

Search by SSN & Last Name

Search by License

SSN:

Last Name:

Name:

Reset

Submit Query

Found: NPN 123456789 for 123456789 with Birth Date: 123456789 residing in AR.

Cancel

Use this NPN

Step 6: Complete your registration by completing your Personal Information. Once complete, select Register.

Registration
*required field

Confidential Information
NPN must match the data provided by the NIPR website to ensure unique ID information.
Please click **Lookup NPN using NIPR** to populate your **National Producer Number**.
National Producer Number:
Please save your NPN in a secure location, as it will become your username.

Personal Information
First Name: *
Middle Initial:
Last Name: *
Suffix:
E-mail: *
Confirm E-mail: *

Address 1: *
Address 2:
City / Town: *
State / Territory: *
ZIP Code: *

Please select the track(s) you wish to take training on
☒ Individual MA - Arkansas
☒ Individual U-65 - Arkansas

You will be able to change CMS Training Provider on the "Certifications" page.

Create / Modify Your Password
If you are a new user, please create a password below. If you are a returning user and do not enter a new password below, your password will remain the same as previously saved.
Password: *
Passwords must be at least 8 characters long and contain at least one numeric digit and one letter.
Confirm Password: *

Password Recovery Security Question and Answer
*

After registering, you'll be presented with the confirmation page (*shown below*). Your username will be your NPN and the password will be unique to you based on what you chose earlier.

Registration

Please note your username below. You will need this information for future logins to this site.

In most cases, username is your National Producer Number (NPN). If you do not have a NPN or have not specified one, it will be a system-generated username.

Your username is: 1 .

Continue

After selecting "Continue," you'll arrive at your PinPoint dashboard.

Tips!

You can access the courses/modules for your assigned training tracks a few different ways. You will want to access through the Training Tracker or Certification link. The third option, via the Transcript link, is read-only.

After completing any module/course, refresh your browser to see the system update the status of the course you just completed.



Annual Requirement Year: 2021 ▼

REQ = Required Course REC = Recommended Course

Individual MA - Arkansas (click to expand or collapse)

	Attempts <small>(click to view status details)</small>	Status	Date Completed
<input type="checkbox"/> REQ Medicare Advantage Certification		Incomplete	
<input type="checkbox"/> REQ Arkansas Individual Value of Blue Coming Soon		Incomplete	
<input type="checkbox"/> REQ Arkansas Individual Medicare Advantage & Medicare Supplement Plans Coming Soon		Incomplete	
<input type="checkbox"/> REQ Arkansas Individual Self-Assessment Coming Soon	(No Attempts)	Incomplete	

Individual U-65 - Arkansas (click to expand or collapse)

	Attempts	Status	Date Completed
<input type="checkbox"/> REQ Individual U65 Product Training Coming Soon		Incomplete	
<input type="checkbox"/> REQ Individual U65 Self-Assessment Coming Soon		Incomplete	
<input type="checkbox"/> REQ 2021 Plan Year FFM Completion Coming Soon		Incomplete	
<input type="checkbox"/> REQ Exchange Producer License Renewed Through September 2021 Coming Soon		Incomplete	

Accessing PinPoint

Start by accessing PinPoint

Username will be your NPN. The password will be the one you created when first registering your account.



First time visitors
[Click here to register](#)

Returning users
Username:

Password:

[Log In](#)

[Forgot password?](#)
[Forgot username?](#)

BCBS Medicare Certification System

Welcome to the BCBS Medicare Certification System.

The Centers for Medicare & Medicaid Services (CMS) requires plan sponsors to provide training and testing to demonstrate sales representatives' knowledge on the Medicare program, rules, regulations and compliance-related information, as well as plan specific details on the products they intend to sell.

As a sales representative or employee of BCBS with responsibility for some aspect of marketing, sales and/or service, you are required to complete an annual certification.

