

Roadmap to 2026 Certification

Easy Steps to Completing the HealthSpringSM Medicare Advantage and Prescription Drug Plan Certification

Your Easy Path to 2026 Certification

1

Access Producers' University through [CignaforBrokers](#) and click on MyLearning. Recommended browsers are **Chrome** and **Edge**.

2

Complete all the required training on your learning track or take advantage of our **test-out** option!

3

You must score at least **85%** to pass each exam. You have **3 total attempts** — but **failing the test-out** exam leaves you with only **2 remaining**.

4

Launch and complete **Pinpoint Medicare Training** directly from your track.

5

Check **My Transcript** to confirm all required trainings are **100% complete**.



2026 Certification Training Tracks

The test-out option is **separate** from your training track. To take advantage of the option:

- Launch the test-out track
- Course content download is required
- Complete each test-out exam
- If you successfully complete the exams, launch **2026 Attestations**
- Complete Pinpoint Medicare Certification

Test-Out Track

TEST-OUT TRACK

You have 1 attempt to test-out of any of the courses below. You must achieve at least an 85% score on the test. If you do not pass, you will need to go back to your regular track and complete both the course and the exam.

NOTE: The Attestations Course does not include a test-out option and it must be completed in addition to your other required courses in order to meet certification requirements and be ready to sell.

UPDATE: Please use either Edge or Chrome as your browser to complete this.

40% 6 Courses 0 Min

Complete	07/07/2025	Complete	07/09/2025	Not Started	In progress
2026 Attestations	Test-Out Exam for Selling with Integrity	Test-Out Exam for Our Products and Benefits Overview	Test-Out Exam for Our Compliance Program		
0 Min 1 Module	0 Min 2 Modules	0 Min 2 Modules	0 Min 2 Modules		
Not Started	Not Started				
Medicare Certification					
0 Min 3 Modules					

Test-Out Exam for Our Products and Benefits Overview

Not Started

Please download and save the course materials to your device

0 Min
2 Modules

LEARNING ACTIVITIES:

- ☐ Our Products and Benefits Overview Required Course Materials Download [Launch](#)
- ☐ Test-Out Exam for Our Products and Benefits Overview

Training Tracks

On the regular training tracks, each certification training module is separate from the exam. You must successfully complete the course before taking the associated exam. The Attestations course does not include an exam. Note that if you successfully test-out of a course it will be automatically marked complete in your learning track.

Internal Field and Seasonal Learning Track

Internal Field & Seasonal

UPDATE: Please use either Edge or Chrome as your browser to complete this.

40% 6 Courses 0 M

Complete	07/07/2025	Complete	07/09/2025	Not Started	In progress
2026 Attestations		Selling with Integrity		Our Products and Benefits Overview	Our Compliance Program
0 Min 1 Module		0 Min 2 Modules		0 Min	0 Min
Not Started		Not Started			
Medicare Certification		Certification Exam			
0 Min 3 Modules		0 Min 1 Module			

Our Products and Benefits Overview

Not Started

Self-paced course

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0 Min
2 Modules

LEARNING ACTIVITIES:

- ☐ Our Products and Benefits Overview [Launch](#)
- ☐ Our Products and Benefits Overview Exam

Selling with Integrity course and exam are only required for new agents.
Returning agents are exempt.

Important Information

- Please note that your course completion will only show "In Progress" until you have completed and pass the associated exam.

Questions? Contact the Cigna Agent Resource Line (CARL) at 866-442-7516 or at CARL@cignahealthcare.com for all certification related support.